



ASSOCIATION OF INSPECTORS GENERAL
524 West 59th Street, Room 3400N
New York, NY 10019

The Honorable Edouard R. Quatrevaux
Inspector General
City of New Orleans
525 St. Charles Avenue
New Orleans, LA 70130

April 6, 2015

Dear Mr. Quatrevaux:

The Association of Inspectors General (AIG) conducted an independent, qualitative assessment hereafter referred to as a Peer Review, of the Audit & Review (A&R), Investigations (ID), and Inspections and Evaluations (I&E) divisions of the City of New Orleans Office of the Inspector General (NOLA-OIG). The Peer Review Team (Team) evaluated the work of these three units covering the period of January 2012 through December 2014. We conducted our review at your office located at 525 St. Charles Avenue, New Orleans, LA, 70130, during March 9-13, 2015. The Team evaluated the work of the three divisions against the AIG Principles and Standards for Offices of Inspector General (Green Book) and the Government Auditing Standards (Yellow Book) issued by the U. S. Government Accountability Office (GAO).

On behalf of the Team, I write to advise you that we found no reportable instances of failure to meet these standards. In other words, it is the unanimous conclusion of the Team that the A&R, ID and I&E divisions of the NOLA-OIG met all relevant Green and Yellow book standards for the period of review.

Scope

The Review assessed randomly selected work products, and all related file materials, chosen from closed complaints and investigations, completed audits and evaluations & inspections during the period in review. The Team also conducted a review of all relevant policy and process manuals, and procedural guides.

The Team interviewed all managers, and all available employees in A&R, ID and I&E. The Team also conducted interviews of the Acting Assistant Special Agent in Charge of the Federal Bureau of Investigation, New Orleans Field Office; the First Assistant District Attorney of the Orleans Parish District Attorney's Office; the President of the Metropolitan Crime Commission, Inc.; the Police Superintendent of the New Orleans Police Department; a member of the Quality Assurance Review Advisory Committee; and the Chair of the Ethics Review Board.

Method

The Review followed the AIG established qualitative assessment review methodology. The team also called upon their own professional experience as both employees of various local, state, and federal Offices of Inspectors General and as senior government executives.

The Team held an entrance conference with you and your NOLA-OIG senior staff on March 9, 2015, during which we explained the scope, methodology, limitations, and proposed schedule. Requests for interviews by the peer review team for internal staff and external entities were made ahead of time and schedules were finalized on site. We also made our sample requests during the first day on-site. Finally, we held exit conferences with you and your leadership teams from A&R, ID and I&E beginning on March 12, 2015 and ending on March 13, 2015.

All review-related interviews were conducted in confidence and without any limitation on scope or time. All file requests were met fully and timely. Where necessary, follow up interviews and explanations, as well as any supplemental documentation, were requested of NOLA-OIG staff and provided to the full and complete satisfaction of the Team. During our exit conferences with you and your senior staff we briefed on several matters that did not limit or qualify our opinion, but which we nevertheless believed we should share with you as possible areas of concentration going forward.

On behalf of the Team (listed below) and the Association of Inspectors General, I want to personally thank you for the trust that you and your staff demonstrated at all times leading up to and during our review. All of our interactions with your staff were marked by the respect and cooperation that is the hallmark of a professional staff truly interested in a full and open review of their work. At the same time, this has been an unparalleled learning experience for each member of the Team, for which we wish to convey our sincerest thanks.

Peer Review Team

The Team consisted of the following individuals:

1. Sheryl G. Steckler, Former Co-Chair, AIG Peer Review Committee, and Executive Board Member
2. Lise Valentine, AIG Peer Review Committee, and AIG Board Member
3. Steve Pasichow, AIG Peer Review Committee, and Executive Board Member
4. Tom Caulfield, Former Co-Chair, AIG Peer Review Committee, and Executive Board Member

