

MONTHLY REPORT

APRIL 2026



OIG

**NEW ORLEANS
OFFICE OF INSPECTOR GENERAL**

**EDWARD MICHEL, CIG
INSPECTOR GENERAL**

ADMINISTRATION DIVISION



2,062

Number of registered X followers

ADMINISTRATION

The Office Manager is responsible for the following:

- Human Resources
- Finance
- Procurement Process
- Operations

INFORMATION SECURITY

The OIG Information Security Specialist is responsible for maintaining the OIG's information technology (IT) integrity through:

- Technical Support
- Hardware and Software Updates
- Communication and Coordination
- Consultation for IT Purchases

COMMUNICATIONS

The Public Information Officer is responsible for the following:

- Public and Media Relations
- Social Media
- Monthly and Annual Reports to the ERB
- Editing | Writing | Reviewing

AUDIT & REVIEW DIVISION

The **Audit and Review Division** conducts financial audits, attestations, compliance, and performance audits of City programs and operations. Auditors test for appropriate internal controls and compliance with laws, regulations, and other requirements.



The Audit and Review Division has the following projects in process:

- New Orleans Recreation Department Maintenance Audit
- Non-profit Property Tax Exemptions
- NOPD Timekeeping and Overtime Practices Letter
- New Orleans Sewerage & Water Board Lead Follow-up

Project Phase Descriptions:

Planning - includes background research, data gathering, initial interviews, and/or internal controls assessment.

Fieldwork - includes data and statistical analyses, interviews, testing of procedures, onsite observations, and/or physical inspections.

Draft Report - includes data and statistical reviews, documenting fieldwork results, initial report writing, revisions, and internal Quality Assurance Review (QAR) prior to supervisory review.

Supervisory Review - includes the review by both Deputy Inspector General and First Assistant Inspector General to ensure sufficiency and appropriateness of evidence, adequate fieldwork procedures, and proper conclusions, content, presentation, and readability.

Legal Review - Report review by in-house General Counsel and/or outside Legal Counsel to ensure appropriate and proper legal citations and/or interpretations.

IG Review - Report review by the Inspector General based on corrections and recommended changes resulting from the Legal Review.

30-Day Comment Period - 30-day deadline for the department to review the draft report and submit management responses for inclusion in the final report.

MEASURING PROGRESS

AUDIT AND REVIEW DIVISION

The following information provides a summary of the Audit Division's project phase and a summary of the audit objectives.

Project Name	Project Phase ¹	Anticipated ² Completion Date
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New Orleans Recreation Department Maintenance Audit	Fieldwork	Ongoing
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Summary of Objectives: The objective of the audit is to determine whether NORD maintained their facilities in accordance with policy and best practices.

Non-profit Property Tax Exemptions	Fieldwork	Ongoing
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Summary of Objectives: The objective of the audit is to determine if the City is adequately verifying the eligibility of non-profits exempt from paying property taxes, as well as to determine if organizations are improperly included as exempt.

NOPD Timekeeping and Overtime Practices	Completed	April 29, 2026
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Summary of Objectives: The purpose of this letter is to formally address five recurring deficiencies in NOPD timekeeping and overtime practices identified during ongoing OIG investigations and to provide recommendations to remediate these issues.

New Orleans Sewerage and Water Board Lead Follow-up	Fieldwork	Ongoing
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Summary of Objectives: To determine whether the City implemented the changes recommended in the OIG's 2017 report Lead Exposure and Infrastructure Reconstruction, and to update the recommendations based on new legal requirements, as needed.

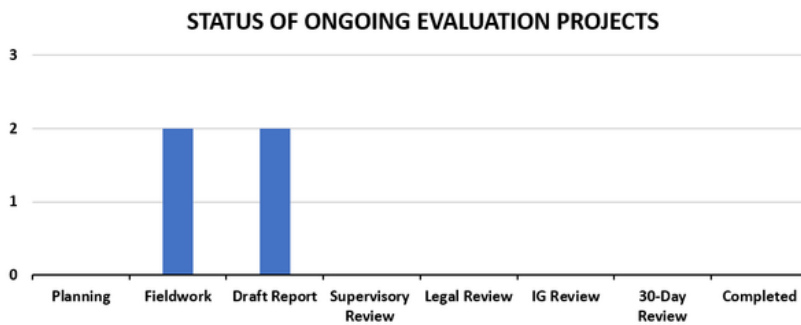
Footnotes:

1 - Project phase determination is based on the objective(s), scope, and methodology for each project. It is not determined by a standard set of hours and/or phase deadline.

2 - The completion date may be re-evaluated if necessary.

INSPECTIONS & EVALUATIONS DIVISION

The Inspections and Evaluations Division works to increase the efficiency, effectiveness, transparency, and accountability of City programs, agencies, and operations. Evaluators conduct independent, objective, empirically based and methodically sound inspections, evaluations, and performance reviews.



The following projects are recently released or in process:

- **NORD Booster Clubs and Athletic Teams Resources**
- **Equipment Maintenance Division Fleet Management**
- **Illegal Dumping Policies and Enforcement**
- **SWBNO Employee Overtime**

Project Phase Descriptions:

Planning - includes background research, data gathering, initial interviews, and/or internal controls assessment.

Fieldwork - includes data and statistical analyses, interviews, testing of procedures, onsite observations, and/or physical inspections.

Draft Report - includes data and statistical reviews, documenting fieldwork results, initial report writing, revisions and internal Quality Assurance Review (QAR) prior to supervisory review.

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30-Day Comment Period - 30-day deadline for the department to review the draft report and submit management responses for inclusion in the final report.

MEASURING PROGRESS

INSPECTIONS AND EVALUATIONS DIVISION

The following information provides a summary of the Inspections and Evaluations Division's project phase and a summary of each project's objectives.

Project Name	Project Phase ₁	Anticipated Completion Date ₂
NORD Booster Clubs and Athletic Teams Resources	Draft Report	Ongoing
Summary of Objectives: To determine whether NORD has sufficient controls in place to ensure that teams comply with NORD policies and with the law as well as to assess whether NORD's youth athletics registration fee policies and procedures result in equitable and consistent opportunities for the City's youth.		
Equipment Maintenance Division Fleet Management	Draft Report	Ongoing
Summary of Objectives: To determine if the EMD has policies and procedures to adequately maintain, inventory, and surplus City equipment in an efficient and effective manner.		
Illegal Dumping Policies and Enforcement	Fieldwork	Ongoing
Summary of Objectives: To determine whether the Department of Sanitation and other pertinent agencies have policies, procedures and internal controls to respond to illegal dumping complaints and reduce the occurrence of future illegal dumping events.		
SWBNO Employee Overtime	Fieldwork	Ongoing
Summary of Objectives: To identify trends in overtime usage; review polices, procedures, and internal controls to determine whether resources are used effectively; and determine whether the SWBNO's budget is sufficient to account for anticipated personnel needs.		

Footnotes:

1 - Project phase determination is based on the objective(s), scope, and methodology for each project. It is not determined by a standard set of hours and/or phase deadline.

2 - The completion date may be re-evaluated if necessary.

INVESTIGATION DIVISION

ONGOING PROSECUTIONS:

The Investigation Division continues to assist in the criminal prosecutions of former Mayor LaToya Cantrell and Jeffrey Vappie.

Jon Andersen Investigation – Filings with Safety and Permits.

On April 9th, 2026, Jon Andersen was arrested after an OIG investigation into allegations that he forged a construction contract in the city's permit system and created a fake email address to make it appear like the documents were sent by an inspector. Andersen was charged with 14 total counts (Forgery, Filing False Public Records, and Online Impersonation). Andersen's case is set for a Status Hearing on June 8th, 2026.

OIG Investigations Division has been investigating allegations of overtime abuse and fraud within the New Orleans Police Department (NOPD). NOPD's annual overtime costs for police officers more than doubled from \$13.1 million in 2022 to \$26.8 million in 2025, creating an additional financial concern for the City. Changes to the overtime policy have been reviewed, with an analysis of the justification and recommendations for moving forward. In addition, OIG investigations observed that officers frequently reported overtime in standardized blocks of time, commonly using four-hour increments, rather than documenting the actual hours worked in violation of NOPD policy. The block use of overtime could be a potential pathway for abuse and fraud. Additional pathways discovered through ongoing investigations were NOPD supervisors routinely sharing their timekeeping system login credentials with their subordinates, and unauthorized remote work. Investigations have also uncovered some officers erroneously recording their location during claimed work hours. Any substantiated allegations of fraud found during ongoing and future investigations will be turned over to state and/or federal prosecutors for further action. If an allegation of abuse of the overtime system is substantiated, yet not prosecutable, it will be sent back to NOPD for further review by their Professional Integrity Bureau, along with a possible public report from this office.

BY THE NUMBERS

The Investigation Division initiated 19 complaints, secured one search warrant, and initiated 11 record requests.

2026 BUDGET

Total 2026 Appropriation \$ 4,398,625

Expenditures	Spent YTD
Personnel	\$ 1,005,937
Operating	\$ 26,197
Total	\$ 1,032,135
Remaining Balance	\$ 3,366,490

SOCIAL MEDIA



Facebook and Instagram: @NewOrleansOIG

X: @NOLAOIG

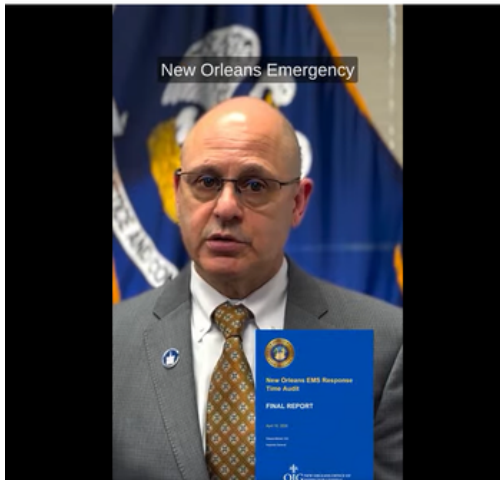
LinkedIn: @OfficeofInspectorGeneralCityofNewOrleans

YouTube: @NOLAOIG1737

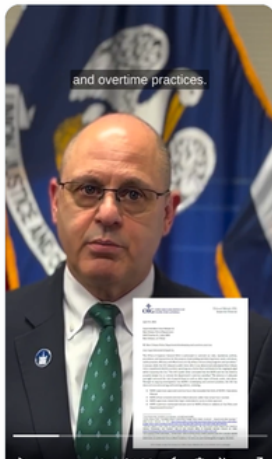
Today, the OIG released its New Orleans EMS Response Time Audit Report, which found New Orleans EMS did not meet national response-time benchmarks for medical calls requiring both patient transport and Advanced Life Support.

See our video for details on our findings and recommendations to improve this critical service.

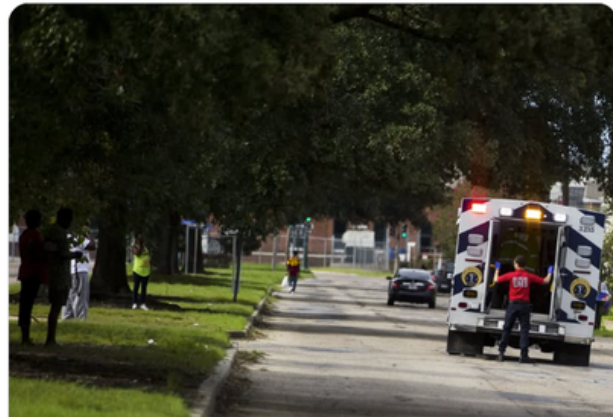
#NolaOIG #NOEMS #PublicSafety #GovernmentTransparency



New Orleans OIG @NOLAOIG · Apr 29
Today, the OIG released a public letter recommending that the New Orleans Police Department address recurring issues in its timekeeping and overtime practices. Find out more in the videos below! #NolaOIG #Accountability



New Orleans Office of Inspector General
April 16 at 3:17 PM · 🌐



NOLA.com
April 16 at 12:04 PM · 🌐

Even in the most critical calls, classified as "cardiac arrest/imminent death," the average response time was 10 minutes and 40 seconds, a new OIG report said. https://www.nola.com/.../article_e4a4b91e-b8bb-4b8d-af3a...



neworleansoig
Original audio

neworleansoig Today, the OIG released its New Orleans EMS Response Time Audit, which found New Orleans EMS did not meet national response-time benchmarks for medical calls requiring both patient transport and Advanced Life Support.

See our video for details on our findings and recommendations to improve this critical service.

#NolaOIG #NOEMS #PublicSafety #GovernmentTransparency

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